

## **CONSUMER ADVISORY**

## Columbia, S.C., July 27, 2011 -

Customers of Bellerud Communications, LLC in AT&T service areas may lose telephone service. Bellerud Communications, LLC leases facilities from AT&T for the provision of telephone service. AT&T has notified Bellerud Communications, LLC and the ORS of potential disconnection of service, effective August 1, 2011.

Officers of Bellerud Communications, LLC have not responded to repeated calls from the ORS. Therefore, we are issuing this alert to consumers.

Consumers may contact the ORS by letter, telephone, fax, or e-mail as listed below:

Consumer Services Division
S.C. Office of Regulatory Staff
1401 Main Street, Suite 900
Columbia, S.C. 29211
803-737-5230 (Columbia, S.C.)
1-800-922-1531 (toll-free complaint/inquiry line within South Carolina)
FAX: (803) 737- 4750
TTY:(803) 737-5175 (TTY in Columbia, S.C.)
1-800-334-2217 (TTY toll-free complaint/inquiry line within South Carolina)

Hours: 8:30 a.m. – 5:00 p.m. Monday through Friday (except state holidays)

You may also contact the Consumer Services Division by going to the ORS web site at <a href="https://www.regulatorystaff.sc.gov">www.regulatorystaff.sc.gov</a> and using our online consumer complaint/inquiry form.

The Office of Regulatory Staff is an agency of the State of South Carolina. Its mission is to represent the public interest in utility regulation by balancing the concerns of the using and consuming public, the financial integrity of public utilities, and the economic development of South Carolina. For more information, please visit the ORS web site at http://www.regulatorystaff.sc.gov/

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